



INTERNAL REGULATION OF THE VILLAGE RESORT LIDO D'ABRUZZO

1. Customers must deliver their identity documents and car license plate to the reception upon arrival.

Guests are required to read the internal regulations, to pay the tourist tax and the obligatory and optional costs if due.

2. Our cancellation policy reserved for you allows cancellation up to 14 days before arrival.

If the cancellation is communicated at least 14 days prior to the arrival date, you may request a 100% refund of the deposit paid, but only for certified health reasons, or you may transfer it to a future stay (within one year).

Cancellation must be communicated to the booking office by email at booking@villaggiolidodabruzzo.it and by phone at +39 0858942643.

The deposit refund will be processed at the end of the season."

3. Visitors are not allowed unless authorized by the management. Admitted visitors must deliver their identity document to the management and pay the daily fee. Guests surprised with people not registered by the management will be removed from the structure and will be subject to denunciation because of violation of the article of public safety and of the art. 614 of the penal code.

4. The Management reserves the right, on its unquestionable judgement, not to admit undesirable guests or guests in excessive number.

5. The apartments will always be assigned by the management from 5.00 p.m. and customers must comply with the instructions of the management for parking their car in the appropriate spaces. Cars must never interfere with normal traffic.

Any claim regarding the assigned housing will be taken into consideration only if reported at the time of delivery.

6. Customers are asked to vacate the housing units by 9.00 a.m. on the day of departure and to leave the clean pots on the kitchenette which must be also cleaned.

7. It is strictly forbidden to damage the plants and equipment of the village resort, it is also forbidden to dig, pour liquids on the ground. It is forbidden to light fires and use outdoor grills.

8. The use of the equipment such as: playground, parking and more, will be at your own risk. The management is not liable for damage to things or people caused by third parties. Any claims will be taken into consideration only if the structure is directly responsible for them.

9. It is obligatory to separate and dispose of waste in the special bins located behind the reception building.

10. Noises that create disturbance are absolutely forbidden from 2.00 pm to 4.00 pm and from midnight to 7.00 am. The use of radio equipment, noisy meetings and the use of the playground is also forbidden at these times.

The defaulters can be immediately expelled.

11. It is absolutely forbidden to circulate with motor vehicles inside the village resort if not for the exit and the entrance and in any case at walking pace.

12. The use of bicycles is allowed and must circulate at walking pace. However, the bikes cannot circulate after 9.00 pm and until 8.00 am

13. The management is not liable for damage caused by natural or accidental disasters or in any way unforeseeable.

14. Dogs and other pets are not allowed.

15. The club card is required for sports and recreational activities, for the use of equipment and services and for participation in entertainment activities. Entrance to the swimming pool park is not allowed for children under the age of 12. If children are under 12, they must always be accompanied by an adult.

16. Children must always be accompanied by an adult in the use of various equipment, in the toilets and during entertainment and baby club activities. The adult will have to accompany the child to the meeting point established by the animators and then will have to take him back with him at the end of the activities. For the conduct of the child and for any damage caused by the child to others, the management and the animation team decline all responsibility, while the parent or a companion will always be responsible.

Children and participants in entertainment activities may be removed if they do not respect the rules of the game or if they do not respect these general regulations.

17. Guests must take care of the objects they own, the management is not responsible for any theft or damage except for those entrusted and issued with a receipt.

18. The electrical connection to the appropriate sockets is allowed only with the prior management authorization only for lighting, the refrigerator, for radio and television and must be carried out with suitable safety plugs.

19. Reservations are required for all homes and the payment m

20. Guests are required to safeguard any furniture in the house. Therefore, please do not move the furniture and please report any broken or lost items to the Management.

21. Entrance into the village resort implies the observance and acceptance of these regulations which can be supplemented by additional rules that the management deems appropriate for the proper functioning of the structure.

22. The Court of Teramo will be competent for any controversy.

The staff is authorized to enforce these regulations and to report non-compliances to the Management.

23. The management is not responsible for any damage to cars in the parking area or in the village unless verified by witnesses

24. The Village staff and appointed technicians, including external ones, are authorized to enter the accommodations to carry out requested interventions and ordinary or extraordinary maintenance, even in the absence of the guest."